

IMPORTANT NOTICE
Dixon Branch will have Limited Services & Hours
Monday, October 19

The health and wellbeing of our customers and employees is always our top priority. That's why we feel it's important to inform you that an employee at First Northern Bank's Dixon Branch located at 195 First Street has tested positive for COVID-19.

The employee was at work on October 15 with no symptoms and filled out the 'All-Employee COVID-19 Daily Health Attestation' indicating such. On October 16, the employee began experiencing symptoms consistent with possible COVID-19 illness, so he/she did not report for work. Also on October 16, he/she was tested for COVID-19 and began a self-quarantine.

The employee notified First Northern Bank on Saturday, October 17 that he/she learned of the positive COVID-19 test result. Management immediately began proper closing, communications and deep cleaning procedures as defined in its Pandemic Communications Plan.

On October 18, the Dixon Branch went through a third-party deep cleaning. This included an electro-static process and a disinfectant mist sprayed over all areas of the Branch that covers all surfaces and reaches into crevices. This is state-of-the-art for responding to possible COVID-19 concerns.

Out of an abundance of caution, and limited staffing available, we will provide limited services at the Dixon Branch on Monday.

- **Lobby will remain closed on Monday, October 19. Merchant deposits will be taken by appointment. Please call 877-362-6000.**
- **Drive-up Teller will be open regular hours**
- **Walk-up & Drive-up ATMs are operational**

Because of our commitment to our communities, it is important that you know we have taken the pandemic very seriously and have been practicing the following precautions to prevent the spread of COVID-19:

- Enforced increased handwashing and sanitizing starting in March and ongoing
- Plexiglass barriers at teller stations & new accounts desks were installed in branches in March.
- Instituted face-covering and social distancing policies to align with updated CDC and local agency recommendations.
- Enhanced cleaning of locations
- Daily health attestations by employees

We want the community to know we are following all recommended CDC guidelines and will continue to keep the community's health at the forefront of all decisions we make. Anyone with questions or concerns is encouraged to reach out to communitywellness@thatsmybank.com.